- 11. (twice amended) The apparatus as recited in claim 1, wherein said billing server maintains said plurality of telecommunication transaction records in a data base.
- 21. (once amended) The interactive telecommunications billing mechanism as recited in claim 14, wherein said query of said transaction data base is an ODBC-compatible query.
- 22. (once amended) The interactive telecommunications billing mechanism as recited in claim 14, wherein said user command is generated based upon query parameters entered by said user on a web page hosted by said web browser.
- 30. (thrice amended) The method as recited in claim 27 wherein said step a) further comprises:
- al) providing a data server, coupled to data switches, for tracking costs for a plurality of data accounts;
- a2) providing a web server, coupled to the data server, for presenting to the user transaction information; and
- a3) providing the user with a customizable event monitor, coupled to the web server and to the data server, the event monitor for alerting the user when transactions meet a specified criteria.

Please add new claims 45-56 as follows:

45. (new) A method for providing a user online access to billing records related to the user, the method comprising:

storing the billing records in a data base;

receiving a command from the user over a data network;

searching the data base for individual billing records related to the user according to the command received from the user; and

displaying results of the searching to the user over the data network.

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46. (new) The method of claim 45 wherein storing includes storing the billing records in the database before a bill corresponding to said billing records is issued to the user.

- 47. (new) The method of claim 45 wherein the billing records are telecommunication billing records.
 - 48. (new) The method of claim 45 wherein the billing records relate to a web service.
- 49. (new) The method of claim 45 wherein the billing records relate to a service selected from the group consisting of an Internet service, a telephone service, and a pager service.
- 50. (new) The method of claim 45 further comprising providing an alert to the user when a preset criteria relating to said billing records is satisfied.
- 51. (new) The method of claim 45 wherein said billing records relate to charges from a plurality of entities.
- 52. (new) The method of claim 45 wherein the billing records are associated with at least one telecommunication device, and further comprising disabling the telecommunication device when a preset criteria relating to said billing records is satisfied.
 - 53. (new) An apparatus comprising:

a billing server for maintaining a data base of transaction records relating to a user, at least some of said transaction records relating to a service provided to the user;

the billing server including an event monitor, the event monitor being configured to determine whether said transaction records meet a user specified criteria, and to disable said service when the user specified criteria is satisfied.

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- 54. (new) The apparatus of claim 53 wherein said service is a telecommunication service.
- 55. (new) The apparatus of claim 53 wherein the event monitor is further configured to provide an alert to the user when the user specified criteria is satisfied.
- 56. (new) The apparatus system of claim 53, wherein the transaction records are telecommunication transaction records.